



**STATE OF DELAWARE  
PUBLIC SERVICE COMMISSION**

861 SILVER LAKE BOULEVARD  
CANNON BUILDING, SUITE 100  
DOVER, DELAWARE 19904

TELEPHONE: (302) 736-7500  
FAX: (302) 739-4849

January 8, 2019

**CERTIFIED MAIL – RETURN RECEIPT REQUESTED**

Mr. Todd Goodman, Esquire  
Delmarva Power & Light Company  
Mailstop 92DC42  
PO Box 6066  
Newark, DE 19714-6066

Re: IN THE MATTER OF THE FORMAL COMPLAINT OF NICOLE PALMER  
AGAINST DELMARVA POWER REGARDING DISPUTED BILL (FILED  
JANUARY 7, 2019)  
PSC COMPLAINT DOCKET NO. 19-0005

Dear Mr. Goodman:

On January 7, 2019 Ms. Nicole Palmer filed with the Delaware Public Service Commission a formal complaint against Delmarva Power & Light Company ("DP&L") under §2.3 of the Commission's Rules of Practice and Procedure (26 DE Admin. Code. §1001-2.3). The complaint has been docketed as PSC Complaint Docket No. 19-0005.

Pursuant to §2.3.2 of the Commission's Rules of Practice and Procedure, I am, with this letter, formally serving you with a copy of this complaint. Under §§2.3.2 and 2.4.1 of those Rules of Practice and Procedure, DP&L is required to file an Answer to the complaint with the Commission within twenty (20) days after service of the complaint. DP&L must serve a copy of that Answer on the complainant and also serve an additional copy upon the Division of the Public Advocate. The submitted Answer should conform to the requirements of §§1.6, 1.7, and 2.4 of those Rules of Practice and Procedure. Please consult those Rules (26 DE Admin. Code 1001) for additional requirements that may be applicable.

Mr. Todd Goodman, Esquire

January 8, 2019

Page 2

The service of this complaint and the directive for an Answer does not reflect any decision by the Commission on the merits of the complaint.

If the complainant and the respondent reach an agreement resolving this complaint, the parties should then file the statement required by §2.5.1 of the Commission's Rules of Practice and Procedure.

Pursuant to §1.6.5 of the procedural rules and 29 *Del. C.* §8716(e), I have also caused a copy of this formal complaint to be forwarded to the Division of the Public Advocate.

Finally, pursuant to 26 *Del. C.* §114(b) (1), DP&L is hereby placed on notice that the costs of this proceeding shall be charged to it.

Sincerely yours,

A handwritten signature in dark ink, appearing to read "Donna Nickerson", written in a cursive style.

Donna Nickerson  
Secretary

Enclosures (copy of Complaint)

Certified Mail Certificate #70143490000080186290

cc: PSC Complaint Docket No. 19-0005  
Lindsay Orr, Esq. (w/encl)  
Regina Iorii, Esquire, Div. of the Public Advocate (w/encl)  
Andrew Slater, Public Advocate (w/encl)  
Members of the Commission (w/encl)  
Thomas Walsh, Esquire (w/encl)  
Matthew Hartigan (w/encl)  
Jerry Platt (w/encl)  
Nicole Palmer (Complainant)